FAQ

The Fifth Annual Tristate Simulation Symposium

Real-World Applications:
Making Change Happen

Internet Live Course: Frequently Asked Questions

General

- **What does "live online" mean?**
  An internet live course is an online course available at a certain time on a certain date and is only available in real-time, just as if it were a course held in an auditorium. Once the event has taken place, learners may no longer participate in that activity. Examples include a livestream, webcast, or webinar.
- **Are all live online programs the same in terms of format and length?**
  No, view your online agenda for detailed format and times. To view the Agenda click here.
- **Do I have to attend all live sessions?**
  Participants are expected to attend all sessions. However, we understand that participants may have scheduling conflicts. We will also record most faculty sessions, which you can review upon request. However, you may only claim the number of credits for which you were in actual attendance.
- **Will I need to attend the live sessions even if I'm in a different time zone?**
  You are required to attend all internet live sessions, even if you are based in a different time zone. Find the time difference between several cities with the Time Difference Calculator. This activity is held in the Eastern Time Zone. [New York]

Certification

- **How many credits does this internet live course offer?**
  The Icahn School of Medicine at Mount Sinai designates this live activity for a maximum of *5.00 AMA PRA Category 1 Credits*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.
- **How do I claim CME?**
  Visit the CME portal. Complete your evaluation then download your CME Certificate. Instructions are contained in the CME pages. If you have CME questions, email cme@mssm.edu
- **When will I have access to complete the evaluation to receive my CME certificate?**
  To verify attendance, evaluations will be available to access on September 24th. Visit the CME portal, https://mssm.cloud-cme.com
- **How do I claim CEU?**
  To claim your CEU certificate contact: Kurt Villcheck, Continuing Education, Phillips School of Nursing at Mount Sinai Beth Israel ▪ Tel: 212-614-6177 ▪ Email: kurt.villcheck@mountsinai.org

Experience

- **Will I get an opportunity to connect or network with other participants?**
  Yes, this year's symposium is offering an exciting Virtual Exhibit Hall showcasing the opportunity to connect with industry representatives. We are also hosting a Virtual Networking event immediately following the Symposium. During the conference participants will be able to use the Chat feature during the Zoom breaks to connect with other participants.
- **Will I participate in group work?**
  Three simultaneous interactive workshop-style breakout sessions are available to participants to choose from.

Recordings

- **Will sessions be recorded?**
  Yes. Most sessions will be recorded.
- **How do I access the recordings?**
  Recordings will be made available upon written request. Further instructions on how to gain access to recorded sessions will be provided after the event date.

Access

- **When will I receive information on how to log in?**
  Log in instructions will be sent to the email address that was provided during registration. We will be following up with another email 1-2 days prior and just before the conference is scheduled to start.
- **What internet browser should I use?**
  For an optimal experience, please do not use Internet Explorer, as it is not compatible with modern web technologies. We recommend any other web browser (for example: Chrome, FireFox, Safari, etc.)
- **What platform do you use to deliver live online programs?**
  The virtual learning platform used is Zoom. Participants should ensure their Zoom account is updated to the latest version. (Live streaming service with video, chat, Q&A, Breakout rooms, and more)
- **Who can assist the day of the event with technical assistance?**
  If you need technical assistance you may contact Michelle, from Tullyvision, Inc. at 215-260-5036 or tvision1@comcast.net

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