Practice Management for Success in Population Health: Pharmacist and Medical Assistant Staffing

October 29, 2019 • 5:30 – 8:00 pm

5:30 – 6:30 pm:
Registration and dinner

6:30 – 8:00 pm:
CME activity

Mount Sinai Health System
150 East 42nd Street
New York, NY 10017
Rooms 4-A.8-12-16

Course Director
Robert W. Fields, MD, MHA
Senior Vice President and Chief Medical Officer, Population Health, Mount Sinai Health System, Assistant Professor, Department of Family Medicine and Community Health

Sponsored By
Mount Sinai Health Partners

(continued)
Course Description
This CME activity will educate primary care physicians and their practice managers on two topics related to optimal patient care and outcomes in the primary care setting: the business case for including a pharmacist on the care team, and how to ensure adequate medical assistant-to-physician ratios to improve patient care and outcomes. Robert W. Fields, MD, MHA and Ruchi Tiwari, PharmD, MS will share their expertise on pharmacist and medical assistant staffing and the value of these roles in primary care practices. There will also be time for audience Q&A.

Who Should Attend?
Primary care physicians and their practice managers

Learning Objectives
At the end of this CME activity, participants should be able to:
- Describe how clinical pharmacists add value to daily workflows and to performance on quality gap closure.
- Describe how increased medical assistant-to-provider ratios are not only financially sustainable but can improve patient and provider experience.
- Identify operational processes that would benefit from the additional support of clinical pharmacy and/or additional medical assistants.
- Identify revenue opportunities provided by the delivery models described during the session.
- Build practice protocols that assist the pharmacists and medical assistants to close quality gaps and improve screening rates for primary care patients.

Speakers
Robert W. Fields, MD, MHA, Senior Vice President and Chief Medical Officer, Population Health, Mount Sinai Health System, Assistant Professor, Department of Family Medicine and Community Health

Ruchi Tiwari, PharmD, MS, Director of Pharmacy, Population Health, Mount Sinai Health Partners

How to Register
If you do not have an account with the CME portal, you will need to create an account. Visit https://mssm.cloud-cme.com and click on “Sign Up Now” to register for the Icahn School of Medicine at Mount Sinai CME portal. Log into the portal and then click on “Live Courses” and search for “Practice Management for Success in Population Health” to sign up for the course.

If you already have an account for the Icahn School of Medicine at Mount Sinai CME Portal, you can log in and register here: https://mssm.cloud-cme.com/PracticeMGMT

Accreditation
The Icahn School of Medicine at Mount Sinai is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Credit Designation
The Icahn School of Medicine at Mount Sinai designates this live activity for a maximum of 1.5 AMA PRA Category 1 Credit(s)™

Faculty Disclosure
It is the policy of Icahn School of Medicine at Mount Sinai to ensure objectivity, balance, independence, transparency, and scientific rigor in all CME-sponsored educational activities. All faculty participating in the planning or implementation of a sponsored activity are expected to disclose to the audience any relevant financial relationships and to assist in resolving any conflict of interest that may arise from the relationship. Presenters must also make a meaningful disclosure to the audience of their discussions of unlabeled or unapproved drugs or devices. This information will be available as part of the course material.