



**Mount  
Sinai  
Health  
Partners**

## **CME Event** at Mount Sinai Health Partners

# **Practice Management for Success in Population Health: Pharmacist and Medical Assistant Staffing**

**October 29, 2019 • 5:30 – 8:00 pm**

**5:30 – 6:30 pm:**

Registration and dinner

**6:30 – 8:00 pm:**

CME activity

**Mount Sinai Health System**

150 East 42nd Street

New York, NY 10017

Rooms 4-A.8-12-16

**Course Director**

**Robert W. Fields, MD, MHA**

*Senior Vice President and Chief Medical Officer,  
Population Health, Mount Sinai Health System,  
Assistant Professor, Department of  
Family Medicine and Community Health*

**Sponsored By**

Mount Sinai Health Partners

*(continued)*

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## Course Description

This CME activity will educate primary care physicians and their practice managers on two topics related to optimal patient care and outcomes in the primary care setting: the business case for including a pharmacist on the care team, and how to ensure adequate medical assistant-to-physician

ratios to improve patient care and outcomes. **Robert W. Fields, MD, MHA** and **Ruchi Tiwari, PharmD, MS** will share their expertise on pharmacist and medical assistant staffing and the value of these roles in primary care practices. There will also be time for audience Q&A.

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## Who Should Attend?

Primary care physicians and their practice managers

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## Learning Objectives

At the end of this CME activity, participants should be able to:

- Describe how clinical pharmacists **add value to daily workflows** and to **performance on quality gap closure**.
  - Describe how increased medical assistant-to-provider ratios are not only financially sustainable but can **improve patient and provider experience**.
  - Identify **operational processes** that would benefit from the additional support of clinical pharmacy and/or additional medical assistants.
  - Identify **revenue opportunities** provided by the delivery models described during the session.
  - Build **practice protocols** that assist the pharmacists and medical assistants to close quality gaps and improve screening rates for primary care patients.
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## Speakers



**Robert W. Fields, MD, MHA**, Senior Vice President and Chief Medical Officer, Population Health, Mount Sinai Health System, Assistant Professor, Department of Family Medicine and Community Health



**Ruchi Tiwari, PharmD, MS**, Director of Pharmacy, Population Health, Mount Sinai Health Partners

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## How to Register

**If you do not have an account with the CME portal**, you will need to create an account. Visit <https://mssm.cloud-cme.com> and click on “*Sign Up Now*” to register for the Icahn School of Medicine at Mount Sinai CME portal. Log into the portal and then click on “*Live Courses*” and search for “**Practice Management for Success in Population Health**” to sign up for the course.

**If you already have an account for the Icahn School of Medicine at Mount Sinai CME Portal**, you can log in and register here: <https://mssm.cloud-cme.com/PracticeMGMT>

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### Accreditation

The Icahn School of Medicine at Mount Sinai is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

### Credit Designation

The Icahn School of Medicine at Mount Sinai designates this live activity for a maximum of 1.5 AMA PRA Category 1 Credit(s)<sup>™</sup>

### Faculty Disclosure

It is the policy of Icahn School of Medicine at Mount Sinai to ensure objectivity, balance, independence, transparency, and scientific rigor in all CME-sponsored educational activities. All faculty participating in the planning or implementation of a sponsored activity are expected to disclose to the audience any relevant financial relationships and to assist in resolving any conflict of interest that may arise from the relationship. Presenters must also make a meaningful disclosure to the audience of their discussions of unlabeled or unapproved drugs or devices. This information will be available as part of the course material.



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